

## **Terms and conditions governing FRANK X MPL SG - In-Store Specials (16 September 2021 to 31 October 2021) (“Campaign”)**

“You” refers to the customer.

“We/us” refers to OCBC Bank.

### **Promotion and Eligibility**

1. The Campaign runs from 16 September 2021 Singapore Time (SGT) 00:00 till 31 October 2021 SGT 23:59 (both dates inclusive), or such other periods(s) as may be determined by Oversea-Chinese Banking Corporation Limited (“OCBC Bank”) at its absolute discretion (“**Campaign Period**”).
2. Participants will receive a FRANK X MPL SG Treasure Case (“**Freebie Pack**”) in any of our FRANK stores if the participants meet following criteria (“**Eligible Participant**”):
  - a. have an existing FRANK by OCBC Credit or Debit card, and the FRANK by OCBC Credit or Debit Card account (“**Account**”) is active and in good standing with OCBC Bank during the Event Period; and
  - b. verify their contact details in OCBC Bank’s records or update their contact details in OCBC Bank’s record via OCBC internet banking during the Campaign Period and provide OCBC Bank with evidence of the same as OCBC Bank may require
3. The Freebie Pack would include:
  - a. 1x exclusive FRANK X MPL SG Mask Case
  - b. 1x exclusive FRANK X MPL SG Ez-link Card Sticker
  - c. 1x Card Brochure
4. Platinum Tickets for the redemption of one MLBB Time-Limited EPIC skin (the “**Prize**”) will be awarded to two lucky Eligible Participants in the Campaign. The redemption details will be specified on the Platinum Tickets.
5. The Freebie Pack and its content are non-transferrable, non-assignable, non-exchangeable and not saleable for cash, credits or kind. We reserve the right to replace any Freebie Pack or its content with an item of similar value.
6. The Freebie Pack will be distributed while stocks last. The campaign will end when all Freebie Packs have been distributed by all four FRANK stores.
7. If any Eligible Participant is subsequently discovered to be ineligible to participate in the Campaign or to receive the Freebie Pack (which eligibility shall be determined at the discretion of OCBC Bank), we reserve the right to reclaim the Freebie Pack, or charge the Eligible Participant the full

value of the Freebie Pack. No person shall be entitled to any payment or compensation from OCBC Bank should the Freebie Pack be forfeited or withdrawn, if the Freebie Pack is reclaimed by OCBC Bank, or if a customer is asked to repay to or compensate OCBC Bank the value of the Freebie Pack for whatsoever reasons.

8. We shall not be responsible or liable for any loss or damage arising directly or indirectly in connection with or as a result of the redemption process, regardless of how the loss or damage may arise.
9. Should the Winner not redeem the MLBB Time-limited EPIC skin by the date set out in the redemption instructions, the MLBB time-limited epic skin will be automatically forfeited without further notice, and we shall have the right to deal with and/or dispose of the MLBB Time-limited EPIC skin in any manner at our discretion. We will not, and shall not be obligated to, compensate the Winner for the MLBB time-limited epic skin in any other way.
10. We reserve the right to change or withdraw the Freebie Pack with any other items and to decide on the eligibility of any Eligible Participant to participate in the Campaign and/or to receive the Freebie Pack at our discretion, without any notice and without giving any reason. We accept no responsibility for any tax implications that may arise from the Freebie Pack or from the receipt or use of the Freebie Pack.

#### **General**

11. OCBC Bank reserves the right at our absolute discretion to terminate the Event or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any person and the dates of the Event.
12. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Prize, the Event, or any product and/or service relating to the Prize or the Event. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Prize or the Event, and/or the use of any product and/or service relating to the Prize or the Event, by any person.
13. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Event howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.

14. OCBC Bank's decisions on all matters relating to the Event shall be final and binding on all participants including without limitation, any decision on the eligibility of any person or cancellation or suspension of this Event. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Event, these terms and conditions shall prevail.
15. These terms and conditions shall be governed by the laws of Singapore and each participant in the Event irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.